



Outreach and Engagement Specialist

Organizational Overview

ROcovery Fitness is a supportive community of physically active individuals brought together by sober living, committed to creating an environment of healing and recovery. Members, friends and families are empowered to discover their inner strength and confidence through adventure, fun and camaraderie.

Our programs are free and open to anyone with 48 hours of continuous sobriety. We welcome friends, family members and those who choose to live sober.

The ROcovery Outreach Center is located at 1035 Dewey Avenue, Rochester, NY 14613.

Summary

The Outreach and Engagement Specialist, under the direct supervision of the Peer Support Program Manager, will provide a variety of recovery-oriented services to individuals who have self-identified as needing recovery support and/or are referred as part of a larger system of care (e.g. treatment, criminal justice, social services, etc.). The Outreach and Engagement Specialist is expected to represent ROcovery Fitness' core values (Respect, Community Collaboration, Excellence, Acceptance and Integrity) in all interactions with members, staff, contractors, community partners and the broader community.

Scope

Outreach and Engagement Specialists assist with the promotion of greater independence, community integration, and advocacy. Recovery support includes a wide range of services that can be provided on or off program sites that contribute to the individual's ability to engage in ongoing treatment and/or recovery.

Essential Duties & Responsibilities

Work with individuals and multidisciplinary teams to identify and support wellness/recovery plan that outlines the individuals self-identified goals and enhance the objectives to carry out these goals.

- Exemplify recover principles in order to demonstrate that recovery is possible, attainable and sustainable
- To promote and explore the varied/multiple pathways of recovery. We define pathways of recovery as those practices, programs, rituals and customs people use to maintain and sustain recovery
- Educate and advocate for the values and principles of the recovery model as a continuum of care in the management of substance use and mental health disorders
- Attend and participate in all staff meetings, and programming and partnership team meetings
- Coordinate and consult with other team members to keep team informed of issues and progress
- Ensure timely completion of all required paperwork to include accurate documentation for each peer contact

- Participate in regular individual supervision, peer group supervision (when available), as well as weekly group supervision during case conferences (when applicable)
- Other duties as assigned

Qualifications

High School Diploma or GED equivalency; Certified Peer Recovery Advocate-Provisional (CRPA-P) or Recovery Coach (CARC) or Peer Specialist certification (or obtain within 6 months) and lived experience with SUD. Computer proficiency is required. Must have a reliable vehicle, a valid NYS driver's license, and proof of required automobile insurance.

Additional/Preferred Qualifications

CRPA or CASAC-T; Preference will be given to individuals with lived experience in recovery.

Skills & Abilities

- Ability to learn new skills and apply principles learned to new situations
- Ability to work as a team member, with peers, individuals in recovery and groups to establish priorities
- Ability to follow verbal and written instructions and apply techniques for specific needs, with concise return communication
- Ability to manage and meet timelines
- Ability to work courteously with the general public, individuals in recovery, medical, legal and community-based organizations
- Knowledge and skills in coaching techniques and an understanding of the differences between them and group and individual counseling techniques
- Ability to utilize knowledge and skills surrounding multiple pathways of recovery including, but not limited to chemical dependency treatment methods (including crisis intervention)
- Ability to move within the communities and amongst individuals with cultural competency
- Ability to understand opioid (and other) addiction and the use of overdose reversal products and techniques
- Proficient in basic computer applications, such as word processing, spreadsheets, and internet usage
- Strong interpersonal skills
- Record keeping skills
- Organization and planning skills

Capabilities

- Demonstrate capability to conduct one's self in a calm and professional demeanor when dealing with the public and/or with difficult situations
- Practice healthy personal boundaries and ethical guidance. Be familiar with Motivational Interviewing, strength based perspective and multiple pathways of recovery.
- Demonstrated capability to effectively communicate orally and in writing
- Ability to work well with a diverse group of staff and volunteers
- Willingness to adjust hours to accommodate the needs of the job
- Ability to effectively manage a wide array of tasks, projects and responsibilities
- Ability to work productively in an unstructured environment with frequent interruptions

Time Commitments

Full time position. Specific work hours may vary. Must be willing to work nights and weekends as needed.